

Año 2011

Estadísticas de Préstamo Interbibliotecario. Tiempo de Tramitación de Copias

Agregado anual de peticiones por universidad y tiempo de tramitación



- 1. 0-5 días
- 2. 6-10 días
- 3. 11-15 días
- 4. 16-20 días
- 5. Más de 20 días
- 6. Error

	UAH						UAM						UC3M						UCM						UNED						UPM						URJC						BN						IE											
	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6												
UAH							15	0	0	0	0	0	15	0	0	0	0	0	159	3	1	1	0	0	125	0	0	0	0	0	34	1	0	0	0	0	6	0	0	0	0	0	18	1	0	0	0	0	1	0	0	0	0	0						
UAM	104	1	0	0	0	0							91	0	0	0	0	0	355	3	1	0	0	0	237	0	0	0	0	0	62	1	0	0	1	0	46	0	0	0	0	0	7	1	0	0	0	0	0	0	0	0	0	0						
UC3M	53	0	0	0	0	0	119	1	0	0	0	0							379	5	0	0	0	0	305	0	0	0	0	0	107	3	1	0	0	0	149	0	0	0	0	0	15	1	0	0	0	0	0	0	0	0	0	0						
UCM	122	0	0	0	0	0	272	2	0	0	0	0	19	0	0	0	0	0							97	0	0	0	0	0	48	2	1	0	1	0	49	0	0	0	0	0	18	2	2	0	0	0	0	0	0	0	0	0						
UNED	15	0	0	0	0	0	25	0	0	0	0	0	18	0	0	0	0	0	54	0	0	0	0	0							10	0	0	0	0	0	3	0	0	0	0	0	9	1	0	0	0	0	0	0	0	0	0	0						
UPM	77	0	0	0	0	0	118	4	0	0	0	0	46	0	0	0	0	0	471	10	0	0	2	0	232	1	2	1	0	0							33	1	0	0	0	0	5	2	0	0	1	0	0	0	0	0	0	0						
URJC	56	1	0	0	0	0	84	2	0	0	0	0	128	0	0	0	0	0	412	19	0	0	1	0	305	1	0	0	0	0	84	2	0	0	0	0							34	7	0	1	0	0	0	0	0	0	0	0						
BN	4	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0												
IE	5	0	0	0	0	0	5	0	0	0	0	0	5	0	0	0	0	0	0	0	0	0	0	0	10	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0												
	436	2	0	0	0	0	639	9	0	0	0	0	322	0	0	0	0	0	1831	40	2	1	3	0	1312	2	2	1	0	0	345	9	2	0	2	0	288	1	0	0	0	0	106	15	2	1	1	0	1	0	0	0	0	0						
	100%	0%	0%	0%	0%	0%	99%	1%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	98%	2%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	96%	3%	1%	0%	1%	0%	100%	0%	0%	0%	0%	0%	85%	12%	2%	1%	1%	0%	100%	0%	0	0	0	0						
SUBTOTAL SOL	438						648						322						1877							1317							358							289							125							1						
	8%						12%						6%						35%							25%							7%							5%							2%							0%						

TOTAL	5375
TOTAL Intervalo 1	5280 98%
TOTAL Intervalo 2	78 1%
TOTAL Intervalo 3	8 0%
TOTAL Intervalo 4	3 0%
TOTAL Intervalo 5	6 0%
TOTAL Intervalo 6	0 0%

	1	2	3	4	5	6	TOTAL
UAH	436	2	0	0	0	0	438
UAM	639	9	0	0	0	0	648
UC3M	322	0	0	0	0	0	322
UCM	1831	40	2	1	3	0	1877
UNED	1312	2	2	1	0	0	1317
UPM	345	9	2	0	2	0	358
URJC	288	1	0	0	0	0	289
BN	106	15	2	1	1	0	125
IE	1	0	0	0	0	0	1

TOTAL	5280	78	8	3	6	0	5375
	98%	1%	0%	0%	0%	0%	

Año 2011

Estadísticas de Préstamo Interbibliotecario. Tiempo de Tramitación de Préstamos

Agregado anual de peticiones por universidad y tiempo de tramitación



- 1. 0-5 días
- 2. 6-10 días
- 3. 11-15 días
- 4. 16-20 días
- 5. Más de 20 días
- 6. Error

	UAH						UAM						UC3M						UCM						UNED						UPM						URJC						BN						IE											
	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6												
UAH							36	0	0	0	0	0	36	0	0	0	0	0	57	2	0	1	0	0	62	0	0	0	0	0	16	0	0	0	0	0	1	0	0	0	0	0	48	1	0	0	0	0	0	0	0	0	0	0						
UAM	49	0	0	0	0	0						57	0	0	0	0	0	121	2	2	1	0	0	112	0	0	0	0	0	14	3	0	0	0	0	17	1	1	0	0	0	30	0	0	0	0	0	2	0	0	0	0	0							
UC3M	75	0	0	0	0	0	248	3	0	0	0	0						202	7	1	3	4	0	164	3	0	0	0	0	42	1	1	0	0	0	86	0	0	1	0	0	139	9	0	0	0	0	0	0	0	0	0	0							
UCM	43	1	0	0	0	0	151	0	0	0	0	0	53	0	0	0	0	0							96	0	1	0	0	0	32	0	0	0	1	0	21	0	0	0	0	0	60	2	0	0	0	0	7	0	1	0	0	0						
UNED	21	0	0	0	0	0	37	0	0	0	0	0	20	0	0	0	0	0	34	0	0	0	1	0							3	1	0	0	0	0	1	0	0	0	0	0	11	0	0	0	0	0	0	0	0	0	0	0						
UPM	8	1	0	0	0	0	41	1	0	0	0	0	30	0	0	0	0	0	85	3	0	0	0	0	48	0	0	0	0	0							12	1	1	0	1	0	10	0	0	0	0	0	0	0	0	0	0	0						
URJC	38	0	0	0	0	0	77	0	0	0	0	0	81	0	0	0	0	0	43	0	0	0	0	0	42	0	0	0	0	0	20	0	0	0	0	0							166	0	0	0	0	0	0	0	0	0	0	0						
BN	1	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0							0	0	0	0	0	0						
IE	3	0	0	0	0	0	14	0	0	0	0	0	12	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	3	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0												
	238	2	0	0	0	0	606	4	0	0	0	0	289	0	0	0	0	0	542	14	3	5	5	0	527	3	1	0	0	0	130	5	1	0	1	0	141	2	2	1	1	0	464	12	0	0	0	0	9	0	1	0	0	0						
	99%	1%	0%	0%	0%	0%	99%	1%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	95%	2%	1%	1%	1%	0%	99%	1%	0%	0%	0%	0%	95%	4%	1%	0%	1%	0%	96%	1%	1%	1%	1%	0%	97%	3%	0%	0%	0%	0%	90%	0%	0,1	0	0	0						
SUBTOTAL SOL	240						610					289					569						531						137						147						476						10													
	8%						20%					10%					19%						18%						5%						5%						16%						0%													

TOTAL	3009
TOTAL Intervalo 1	2946 98%
TOTAL Intervalo 2	42 1%
TOTAL Intervalo 3	8 0%
TOTAL Intervalo 4	6 0%
TOTAL Intervalo 5	7 0%
TOTAL Intervalo 6	0 0%

	1	2	3	4	5	6	TOTAL
UAH	238	2	0	0	0	0	240
UAM	606	4	0	0	0	0	610
UC3M	289	0	0	0	0	0	289
UCM	542	14	3	5	5	0	569
UNED	527	3	1	0	0	0	531
UPM	130	5	1	0	1	0	137
URJC	141	2	2	1	1	0	147
BN	464	12	0	0	0	0	476
IE	9	0	1	0	0	0	10

TOTAL	2946	42	8	6	7	0	3009
	98%	1%	0%	0%	0%	0%	

Año 2011

Estadísticas de Préstamo Interbibliotecario como Suministradora

Agregado anual de peticiones por universidad y estado



1. Solicitudes Positivas:

P: Préstamo, solicitud de libros o monografías

F: Fotocopias, solicitud de fotocopias de artículos o de capítulos de libros

2. Solicitudes Negativas

3. En proceso

	UAH			UAM				UC3M			UCM				UNED			UPM			URJC			BN			IE									
	1	2	3	1	2	3	1	2	3	1	2	3	1	2	3	1	2	3	1	2	3	1	2	3	1	2	3	1	2	3						
	P	F		P	F		P	F		P	F		P	F		P	F		P	F		P	F		P	F		P	F							
UAH				36	15	5	0	36	15	5	0	60	161	23	0	195	35	16	0	16	35	2	0	1	6	0	0	49	19	12	4	1	0	0	0	
UAM	49	105	28	0					57	91	45	0	125	346	92	1	416	43	26	8	17	64	19	1	19	46	18	3	30	8	7	11	1	0	0	0
UC3M	75	53	18	0	251	120	32	2					214	373	85	0	531	74	25	5	44	111	21	0	87	149	34	5	148	16	21	7	0	0	0	0
UCM	44	122	42	0	151	274	61	2	53	19	26	0					97	97	47	5	33	52	9	1	21	49	17	2	62	22	29	8	1	7	2	0
UNED	21	15	3	0	37	25	3	0	20	18	3	0	36	53	6	0					4	10	3	0	1	3	0	0	11	10	4	2	0	0	0	0
UPM	9	77	21	0	42	122	14	3	30	46	42	0	88	473	129	3	399	73	45	3					15	34	28	0	10	8	5	0	0	0	0	0
URJC	38	57	8	0	77	86	17	1	81	128	22	0	43	422	46	0	454	80	27	8	20	86	7	0					166	42	14	8	0	0	0	0
BN	1	4	0	0	2	1	0	0	0	0	1	0	0	1	1	0	2	0	0	0	0	0	0	0	1	0	0	0					0	0	0	0
IE	3	5	8	0	14	5	1	0	12	5	3	0	0	0	0	0	2	7	1	0	3	0	0	0	2	2	3	0	0	0	0	0				

	240	438	128	0	610	648	133	8	289	322	147	0	566	1829	382	4	2096	409	187	29	137	358	61	2	147	289	100	10	476	125	92	40	3	7	2	0
	30%	54%	16%	0%	44%	46%	10%	1%	38%	42%	19%	0%	20%	66%	14%	0%	77%	15%	7%	1%	25%	64%	11%	0%	27%	53%	18%	2%	65%	17%	13%	5%	1%	1%	0%	0%
SUBTOTAL POS	678				1258				611				2395				2505				495				436				601				10			
SUBTOTAL SOL	806				1399				758				2781				2721				558				546				733				12			
	8%				14%				7%				27%				26%				5%				5%				7%				0%			

TOTAL Solicitudes 10314

TOTAL Positivas	8989	87%
TOTAL Negativas	1232	12%
TOTAL Proceso	93	1%

Año 2011

Estadísticas de Préstamo Interbibliotecario. Tiempo Tramitación Respuestas Negativas

Agregado anual de peticiones por universidad y tiempo de tramitación



- 1. 0-5 días
- 2. 6-10 días
- 3. 11-15 días
- 4. 16-20 días
- 5. Más de 20 días
- 6. Error

	UAH						UAM						UC3M						UCM						UNED						UPM						URJC						BN						IE					
	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6						
UAH							5	0	0	0	0	0	5	0	0	0	0	0	21	1	1	0	0	0	17	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	11	1	0	0	0	0	0	0	0	0	0	0
UAM	28	0	0	0	0	0						45	0	0	0	0	0	91	1	0	0	0	0	67	0	0	0	0	0	19	0	0	0	0	0	18	0	0	0	0	0	5	0	2	0	0	0	0	0	0	0	0	0	
UC3M	18	0	0	0	0	0	31	1	0	0	0	0						76	5	1	1	2	0	66	1	0	0	0	0	19	2	0	0	0	0	33	1	0	0	0	0	21	0	0	0	0	0	0	0	0	0	0	0	
UCM	42	0	0	0	0	0	58	3	0	0	0	0	26	0	0	0	0	0							47	0	0	0	0	0	8	1	0	0	0	0	16	1	0	0	0	0	28	1	0	0	0	0	6	0	0	0	0	0
UNED	3	0	0	0	0	0	3	0	0	0	0	0	3	0	0	0	0	0	6	0	0	0	0	0							3	0	0	0	0	0	0	0	0	0	0	0	4	0	0	0	0	0	0	0	0	0	0	0
UPM	21	0	0	0	0	0	14	0	0	0	0	0	42	0	0	0	0	0	136	1	0	0	0	0	73	0	0	0	0	0							28	0	0	0	0	0	5	0	0	0	0	0	0	0	0	0	0	0
URJC	8	0	0	0	0	0	17	0	0	0	0	0	22	0	0	0	0	0	44	2	0	0	0	0	37	0	1	0	0	0	6	0	1	0	0	0							13	1	0	0	0	0	0	0	0	0	0	0
BN	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
IE	8	0	0	0	0	0	1	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	128	0	0	0	0	0	129	4	0	0	0	0	147	0	0	0	0	0	375	10	2	1	2	0	308	1	1	0	0	0	57	3	1	0	0	0	98	2	0	0	0	0	87	3	2	0	0	0	6	0	0	0	0	0
	100%	0%	0%	0%	0%	0%	97%	3%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	98%	3%	1%	0%	1%	0%	99%	0%	0%	0%	0%	0%	93%	5%	2%	0%	0%	0%	98%	2%	0%	0%	0%	0%	95%	3%	2%	0%	0%	0%	100%	0%	0	0	0	0
SUBTOTAL SOL	128						133					147					390						310						61						100						92						6							
	9%						10%					11%					29%						23%						4%						7%						7%						0%							

TOTAL	1367
TOTAL Intervalo 1	1335 98%
TOTAL Intervalo 2	23 2%
TOTAL Intervalo 3	6 0%
TOTAL Intervalo 4	1 0%
TOTAL Intervalo 5	2 0%
TOTAL Intervalo 6	0 0%

	1	2	3	4	5	6	TOTAL
UAH	128	0	0	0	0	0	128
UAM	129	4	0	0	0	0	133
UC3M	147	0	0	0	0	0	147
UCM	375	10	2	1	2	0	390
UNED	308	1	1	0	0	0	310
UPM	57	3	1	0	0	0	61
URJC	98	2	0	0	0	0	100
BN	87	3	2	0	0	0	92
IE	6	0	0	0	0	0	6
TOTAL	1335	23	6	1	2	0	1367
	98%	2%	0%	0%	0%	0%	

Año 2011

Estadísticas de Préstamo Interbibliotecario. Tiempo de Recepción de Copias

Agregado anual de peticiones por universidad y tiempo de recepción



- 1. 0-5 días
- 2. 6-10 días
- 3. 11-15 días
- 4. 16-20 días
- 5. Más de 20 días
- 6. Error

	UAH						UAM						UC3M						UCM						UNED						UPM						URJC						BN						IE										
	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6					
UAH						64	5	0	0	1	0	47	1	0	0	0	0	84	9	3	0	0	0	80	0	0	0	0	0	51	0	0	0	0	0	53	0	1	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
UAM	15	0	0	0	0	0						115	5	0	0	0	0	210	36	12	7	5	0	233	9	0	0	0	0	104	14	3	1	0	0	75	3	2	1	0	0	0	0	1	0	0	0	5	3	1	0	1	0						
UC3M	15	0	0	0	0	0	87	1	0	0	0	0						19	1	1	0	0	0	16	0	0	0	0	0	45	1	0	0	0	0	124	1	0	0	0	0	0	0	0	0	0	0	5	0	0	0	0	1						
UCM	148	9	3	0	0	0	317	23	2	2	0	0	355	9	0	0	0	0							48	2	0	0	0	0	446	17	4	0	1	0	376	19	5	1	1	0	1	0	0	0	0	0	22	9	0	0	2	0					
UNED	37	0	0	0	0	0	42	5	0	0	0	0	90	0	0	0	0	0	74	12	3	3	0	0							123	3	2	0	1	0	80	1	1	1	0	0	0	0	0	0	0	0	4	0	0	0	0	0					
UPM	34	1	0	0	0	0	54	6	1	0	0	0	106	3	1	0	0	0	46	11	0	0	0	0	42	0	0	0	0	0							76	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0					
URJC	6	0	0	0	0	0	45	0	0	0	0	0	145	0	0	0	0	0	46	3	0	0	1	0	45	1	0	0	0	0	33	1	0	0	0	0	0	0	0	0	0	0	2	0	1	0	0	0											
BN	18	2	2	0	0	0	9	1	0	0	0	0	15	4	0	0	0	0	13	3	3	0	1	0	21	0	1	0	0	0	7	0	0	0	0	0	32	8	4	0	1	0							0	0	0	0	0	0					
IE	0	0	0	0	0	0	0	0	0	0	0	0	8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	0	0	0	0	0	0	0	0	0	0	0											
	273	12	5	0	0	0	618	41	3	2	1	0	881	22	1	0	0	0	492	75	22	10	7	0	485	12	1	0	0	0	809	36	9	1	2	0	821	36	13	3	2	0	3	0	1	0	0	0	38	12	2	0	4	0					
	94%	4%	2%	0%	0%	0%	93%	6%	0%	0%	0%	0%	97%	2%	0%	0%	0%	0%	81%	12%	4%	2%	1%	0%	97%	2%	0%	0%	0%	0%	94%	4%	1%	0%	0%	0%	94%	4%	1%	0%	0%	0%	75%	0%	25%	0%	0%	0%	68%	21%	0,04	0	0,07	0					
SUBTOTAL SOL	290					665						904					606						498						857						875						4						56												
	6%					14%						19%					13%						10%						18%						18%						0%						1%												

TOTAL	4755
TOTAL Intervalo 1	4420 93%
TOTAL Intervalo 2	246 5%
TOTAL Intervalo 3	57 1%
TOTAL Intervalo 4	16 0%
TOTAL Intervalo 5	16 0%
TOTAL Intervalo 6	0 0%

	1	2	3	4	5	6	TOTAL
UAH	273	12	5	0	0	0	290
UAM	618	41	3	2	1	0	665
UC3M	881	22	1	0	0	0	904
UCM	492	75	22	10	7	0	606
UNED	485	12	1	0	0	0	498
UPM	809	36	9	1	2	0	857
URJC	821	36	13	3	2	0	875
BN	3	0	1	0	0	0	4
IE	38	12	2	0	4	0	56

TOTAL	4420	246	57	16	16	0	4755
	93%	5%	1%	0%	0%	0%	

Año 2011

Estadísticas de Préstamo Interbibliotecario. Tiempo de Recepción de Préstamos

Agregado anual de peticiones por universidad y tiempo de recepción



- 1. 0-5 días
- 2. 6-10 días
- 3. 11-15 días
- 4. 16-20 días
- 5. Más de 20 días
- 6. Error

	UAH						UAM						UC3M						UCM						UNED						UPM						URJC						BN						IE					
	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6						
UAH							37	4	0	0	0	0	70	2	0	0	0	0	8	26	5	3	0	0	32	0	0	0	0	0	8	1	0	0	0	0	36	1	0	0	0	0	0	1	0	0	0	0	2	3	0	0	0	0
UAM	29	5	0	0	0	0						217	28	3	0	0	0	28	77	19	7	7	0	94	2	0	0	0	0	35	3	1	1	1	0	68	3	0	1	0	0	2	0	0	0	0	0	7	5	0	0	7	0	
UC3M	35	0	0	0	0	0	46	4	0	0	0	0						23	21	2	2	3	0	41	0	0	0	0	0	30	0	0	0	0	0	74	2	1	0	0	0	0	0	0	0	0	0	6	4	0	0	1	0	
UCM	42	15	0	1	0	0	63	41	2	1	0	0	166	42	4	0	0	0						22	7	0	0	0	0	75	15	0	0	0	0	29	4	0	0	0	0	0	0	0	0	0	0	16	16	1	1	16	0	
UNED	51	0	0	0	0	0	52	5	0	1	0	0	101	3	0	0	0	0	32	40	14	7	0	0						14	1	1	0	0	0	34	1	0	0	0	0	0	0	0	0	0	0	5	2	0	0	0	0	
UPM	16	0	0	0	0	0	11	2	2	0	0	0	37	5	0	0	0	0	10	16	2	0	1	0	18	0	0	0	0	0						13	2	0	0	0	0	0	0	0	0	0	0	6	1	0	0	0	0	
URJC	1	0	0	0	0	0	7	9	1	1	0	0	77	10	0	0	0	0	4	9	3	1	0	0	15	0	0	0	0	0	12	1	1	0	0	0	0	1	0	0	0	0	0	2	0	0	0	0						
BN	42	6	0	0	0	0	15	5	2	0	0	0	122	25	1	0	0	0	18	27	6	10	3	0	55	2	0	0	0	0	10	0	0	0	0	0	140	12	2	0	0	0						0	0	0	0	0	0	
IE	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0						
	217	26	0	1	0	0	231	70	7	3	0	0	790	115	8	0	0	0	123	216	51	30	14	0	277	11	0	0	0	0	184	21	3	1	1	0	394	25	3	1	0	0	2	2	0	0	0	0	42	33	1	1	24	0
	89%	11%	0%	0%	0%	0%	74%	23%	2%	1%	0%	0%	87%	13%	1%	0%	0%	0%	28%	50%	12%	7%	3%	0%	96%	4%	0%	0%	0%	0%	88%	10%	1%	0%	0%	0%	93%	6%	1%	0%	0%	0%	50%	50%	0%	0%	0%	0%	42%	33%	0,01	0,01	0,24	0
SUBTOTAL SOL	244						311					913					434						288						210						423						4						101							
	8%						11%					31%					15%						10%						7%						14%						0%						3%							

TOTAL	2928
TOTAL Intervalo 1	2260 77%
TOTAL Intervalo 2	519 18%
TOTAL Intervalo 3	73 2%
TOTAL Intervalo 4	37 1%
TOTAL Intervalo 5	39 1%
TOTAL Intervalo 6	0 0%

	1	2	3	4	5	6	TOTAL
UAH	217	26	0	1	0	0	244
UAM	231	70	7	3	0	0	311
UC3M	790	115	8	0	0	0	913
UCM	123	216	51	30	14	0	434
UNED	277	11	0	0	0	0	288
UPM	184	21	3	1	1	0	210
URJC	394	25	3	1	0	0	423
BN	2	2	0	0	0	0	4
IE	42	33	1	1	24	0	101

TOTAL	2260	519	73	37	39	0	2928
	77%	18%	2%	1%	1%	0%	

Año 2011

Estadísticas de Préstamo Interbibliotecario como Solicitante

Agregado anual de peticiones por universidad y estado



1. Solicitudes Positivas:

P: Préstamo, solicitud de libros o monografías

F: Fotocopias, solicitud de fotocopias de artículos o de capítulos de libros

2. Solicitudes Negativas

3. En proceso

	UAH			UAM			UC3M			UCM			UNED			UPM			URJC			BN			IE											
	1	2	3	1	2	3	1	2	3	1	2	3	1	2	3	1	2	3	1	2	3	1	2	3	1	2	3									
	P	F		P	F		P	F		P	F		P	F		P	F		P	F		P	F		P	F										
UAH				41	70	52	21	72	48	23	3	34	60	0	5	70	14	4	1	9	51	47	0	37	54	9	3	1	2	0	2	5	0	0	1	
UAM	34	15	7	2				248	120	32	4	138	270	6	16	332	24	3	7	41	122	15	0	72	81	24	10	2	1	0	0	15	1	0	6	
UC3M	35	15	7	0	50	88	45	10					51	21	1	2	50	18	1	0	30	46	43	0	77	125	25	6	0	0	1	0	10	4	1	1
UCM	58	160	31	4	107	344	105	70	212	364	108	20					29	50	6	12	90	468	150	5	33	402	48	37	0	1	1	0	42	15	2	13
UNED	51	37	17	1	58	47	22	15	104	90	27	4	93	92	1	11					16	129	51	1	35	83	21	26	0	0	1	0	7	4	1	1
UPM	16	35	5	0	15	61	19	6	42	110	21	3	29	57	1	5	61	10	1	0					15	80	7	11	0	0	0	0	5	0	1	3
URJC	1	6	0	0	18	45	18	5	87	145	37	6	17	50	0	3	62	3	0	0	14	34	29	0					1	0	0	0	2	3	0	1
BN	48	22	20	0	22	10	9	17	148	19	22	4	64	20	6	12	77	10	5	2	10	7	5	2	154	45	13	17					0	0	0	0
IE	1	0	1	0	0	0	0	0	0	8	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	5	0	0	0	0	0	0				

	244	290	88	7	311	665	270	144	913	904	270	44	426	570	15	55	681	129	20	22	210	857	340	8	423	875	147	110	4	4	3	2	86	27	5	26
	39%	46%	14%	1%	22%	48%	19%	10%	43%	42%	13%	2%	40%	53%	1%	5%	80%	15%	2%	3%	15%	61%	24%	1%	27%	56%	9%	7%	31%	31%	23%	15%	6%	2%	0%	2%
SUBTOTAL POS	534				976				1817				996				810				1067				1298				8				113			
SUBTOTAL SOL	629				1390				2131				1066				852				1415				1555				13				144			
	7%				15%				23%				12%				9%				15%				17%				0%				2%			

TOTAL Solicitudes 9195

TOTAL Positivas	7619	83%
TOTAL Negativas	1158	13%
TOTAL Proceso	418	5%

Año 2011

Estadísticas de Préstamo Interbibliotecario. Tiempo Recepción Respuestas Negativas

Agregado anual de peticiones por universidad y tiempo de recepción



- 1. 0-5 días
- 2. 6-10 días
- 3. 11-15 días
- 4. 16-20 días
- 5. Más de 20 días
- 6. Error

	UAH						UAM						UC3M						UCM						UNED						UPM						URJC						BN						IE											
	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6						
UAH							45	2	0	1	4	0	23	0	0	0	0	0	0	1	3	0	0	0	8	0	0	0	0	0	47	0	0	0	0	0	9	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
UAM	5	1	1	0	0	0							27	4	1	0	0	0	6	0	0	0	0	0	3	0	0	0	0	0	15	0	0	0	0	0	22	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
UC3M	7	0	0	0	0	0	42	3	0	0	0	0							1	0	0	0	0	0	1	1	0	0	0	0	43	0	0	0	0	0	25	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
UCM	27	2	2	0	0	0	100	3	0	1	1	0	94	5	8	1	0	0							5	0	0	0	1	0	140	8	1	1	0	0	45	2	0	1	0	0	1	0	0	0	0	0	2	0	0	0	0	0						
UNED	15	2	0	0	0	0	21	1	0	0	0	0	26	1	0	0	0	0	2	0	0	0	0	0							50	1	0	0	0	0	21	0	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0						
UPM	5	0	0	0	0	0	18	1	0	0	0	0	20	1	0	0	0	0	1	0	0	0	0	0	2	0	0	0	0	0							7	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0						
URJC	0	0	0	0	0	0	18	0	0	0	0	0	36	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	29	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0						
BN	20	0	0	0	0	0	7	0	2	0	0	0	21	1	0	0	0	0	5	0	0	0	0	0	4	1	0	0	0	0	5	0	0	0	0	0	12	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0						
IE	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0						
	80	5	3	0	0	0	251	10	2	2	5	0	247	13	9	1	0	0	15	1	3	0	0	0	23	2	0	0	1	0	329	9	1	1	0	0	141	3	0	3	0	0	3	0	0	0	0	0	4	0	0	0	0	0						
	91%	6%	3%	0%	0%	0%	93%	4%	1%	1%	2%	0%	91%	5%	3%	0%	0%	0%	79%	5%	16%	0%	0%	0%	88%	8%	0%	0%	4%	0%	97%	3%	0%	0%	0%	0%	96%	2%	0%	2%	0%	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%						
SUBTOTAL SOL	88						270						270						19						26						340						147						3						4											
	8%						23%						23%						2%						2%						29%						13%						0%						0%											

TOTAL	1167
TOTAL Intervalo 1	1093 94%
TOTAL Intervalo 2	43 4%
TOTAL Intervalo 3	18 2%
TOTAL Intervalo 4	7 1%
TOTAL Intervalo 5	6 1%
TOTAL Intervalo 6	0 0%

	1	2	3	4	5	6	TOTAL
UAH	80	5	3	0	0	0	88
UAM	251	10	2	2	5	0	270
UC3M	247	13	9	1	0	0	270
UCM	15	1	3	0	0	0	19
UNED	23	2	0	0	1	0	26
UPM	329	9	1	1	0	0	340
URJC	141	3	0	3	0	0	147
BN	3	0	0	0	0	0	3
IE	4	0	0	0	0	0	4
TOTAL	1093	43	18	7	6	0	1167
	94%	4%	2%	1%	1%	0%	