

Año 2019

Estadísticas de Préstamo Interbibliotecario. Tiempo de Recepción de Copias

Agregado anual de peticiones por universidad y tiempo de recepción

- 1. 0-2 días
- 2. 3-5 días
- 3. 6-10 días
- 4. 11-15 días
- 5. 16-20 días
- 6. Más de 20 días



| | UAH | | | | | | UAM | | | | | | UC3M | | | | | | UNED | | | | | | UPM | | | | | | URJC | | | | | |
|---------------------|--------|----|----|----|----|----|-------|----|----|----|----|----|--------|----|----|----|----|----|--------|-----|----|----|----|----|-------|----|----|----|----|----|--------|----|----|----|----|----|
| | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 |
| UAH | | | | | | | 21 | 0 | 0 | 0 | 0 | 0 | 20 | 0 | 0 | 0 | 0 | 0 | 11 | 6 | 1 | 0 | 0 | 0 | 14 | 4 | 0 | 0 | 0 | 0 | 34 | 1 | 0 | 0 | 0 | 0 |
| UAM | 62 | 4 | 1 | 0 | 0 | 0 | | | | | | | 49 | 1 | 0 | 0 | 0 | 0 | 52 | 15 | 2 | 0 | 0 | 0 | 23 | 0 | 0 | 0 | 0 | 0 | 79 | 4 | 1 | 0 | 0 | 0 |
| UC3M | 79 | 0 | 0 | 0 | 0 | 0 | 26 | 0 | 0 | 0 | 0 | 0 | | | | | | | 36 | 1 | 0 | 0 | 0 | 0 | 22 | 0 | 0 | 0 | 0 | 0 | 27 | 0 | 0 | 0 | 0 | 1 |
| UNED | 66 | 5 | 0 | 2 | 1 | 0 | 17 | 2 | 0 | 0 | 0 | 0 | 51 | 8 | 1 | 0 | 0 | 0 | | | | | | | 6 | 2 | 1 | 0 | 0 | 0 | 32 | 7 | 0 | 0 | 0 | 0 |
| UPM | 29 | 0 | 0 | 0 | 0 | 0 | 14 | 0 | 1 | 1 | 0 | 0 | 35 | 3 | 0 | 0 | 0 | 0 | 5 | 1 | 0 | 0 | 0 | 0 | | | | | | | 30 | 6 | 1 | 0 | 0 | 0 |
| URJC | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 3 | 1 | 0 | 0 | 0 | 3 | 2 | 1 | 0 | 0 | 0 | 4 | 5 | 1 | 0 | 0 | 0 | 4 | 1 | 0 | 0 | 0 | 0 | | | | | | |
| | 237 | 9 | 1 | 2 | 1 | 0 | 79 | 5 | 2 | 1 | 0 | 0 | 158 | 14 | 2 | 0 | 0 | 0 | 108 | 28 | 4 | 0 | 0 | 0 | 69 | 7 | 1 | 0 | 0 | 0 | 202 | 18 | 2 | 0 | 1 | 0 |
| | 95% | 4% | 0% | 1% | 0% | 0% | 91% | 6% | 2% | 1% | 0% | 0% | 91% | 8% | 1% | 0% | 0% | 0% | 77% | 20% | 3% | 0% | 0% | 0% | 90% | 9% | 1% | 0% | 0% | 0% | 91% | 8% | 1% | 0% | 0% | 0% |
| SUBTOTAL SOL | 250 | | | | | | 87 | | | | | | 174 | | | | | | 140 | | | | | | 77 | | | | | | 223 | | | | | |
| | 26,29% | | | | | | 9,15% | | | | | | 18,30% | | | | | | 14,72% | | | | | | 8,10% | | | | | | 23,45% | | | | | |

| | |
|--------------------------|-------------------|
| TOTAL | 951 |
| TOTAL Intervalo 1 | 853 89,70% |
| TOTAL Intervalo 2 | 81 8,52% |
| TOTAL Intervalo 3 | 12 1,26% |
| TOTAL Intervalo 4 | 3 0,32% |
| TOTAL Intervalo 5 | 2 0,21% |
| TOTAL Intervalo 6 | 0 0,00% |

| | 1 | 2 | 3 | 4 | 5 | 6 | TOTAL |
|--------------|------------|-----------|-----------|----------|----------|----------|------------|
| UAH | 237 | 9 | 1 | 2 | 1 | 0 | 250 |
| UAM | 79 | 5 | 2 | 1 | 0 | 0 | 87 |
| UC3M | 158 | 14 | 2 | 0 | 0 | 0 | 174 |
| UNED | 108 | 28 | 4 | 0 | 0 | 0 | 140 |
| UPM | 69 | 7 | 1 | 0 | 0 | 0 | 77 |
| URJC | 202 | 18 | 2 | 0 | 1 | 0 | 223 |
| TOTAL | 853 | 81 | 12 | 3 | 2 | 0 | 951 |
| | 89,70% | 8,52% | 1,26% | 0,32% | 0,21% | 0,00% | |

Año 2019

Estadísticas de Préstamo Interbibliotecario como Solicitante

Agregado anual de peticiones por universidad y estado

1. Solicitudes Positivas:

P: Préstamo, solicitud de libros o monografías

F: Fotocopias, solicitud de fotocopias de artículos o de capítulos de libros

2. Solicitudes Negativas

3. En proceso



| | UAH | | | | UAM | | | | UC3M | | | | UNED | | | | UPM | | | | URJC | | | |
|-------------|-----|----|----|---|-----|----|----|----|------|----|----|---|------|----|----|---|-----|----|----|---|------|----|----|---|
| | 1 | | 2 | | 1 | | 2 | | 1 | | 2 | | 1 | | 2 | | 1 | | 1 | | 2 | | 3 | |
| | P | F | | | P | F | | | P | F | | | P | F | | | P | F | | | P | F | | |
| UAH | | | | | 55 | 21 | 13 | 9 | 88 | 20 | 14 | 1 | 36 | 18 | 12 | 2 | 11 | 18 | 7 | 0 | 46 | 35 | 6 | 0 |
| UAM | 81 | 67 | 29 | 0 | | | | | 174 | 50 | 22 | 6 | 60 | 69 | 17 | 4 | 24 | 23 | 24 | 0 | 108 | 84 | 18 | 0 |
| UC3M | 62 | 79 | 25 | 0 | 50 | 26 | 10 | 9 | | | | | 45 | 37 | 12 | 1 | 24 | 22 | 4 | 0 | 66 | 28 | 12 | 0 |
| UNED | 55 | 74 | 22 | 0 | 76 | 19 | 9 | 16 | 163 | 60 | 25 | 3 | | | | | 20 | 9 | 5 | 0 | 60 | 39 | 8 | 1 |
| UPM | 13 | 29 | 6 | 0 | 9 | 16 | 4 | 3 | 35 | 38 | 14 | 4 | 17 | 6 | 12 | 0 | | | | | 23 | 37 | 5 | 1 |
| URJC | 14 | 1 | 7 | 0 | 13 | 5 | 5 | 9 | 45 | 6 | 7 | 0 | 16 | 10 | 3 | 3 | 9 | 5 | 2 | 1 | | | | |

| | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------------|--------|-----|-----|----|--------|-----|-----|-----|--------|-----|-----|----|--------|-----|-----|----|-------|-----|-----|----|--------|-----|----|----|
| | 225 | 250 | 89 | 0 | 203 | 87 | 41 | 46 | 505 | 174 | 82 | 14 | 174 | 140 | 56 | 10 | 88 | 77 | 42 | 1 | 303 | 223 | 49 | 2 |
| | 40% | 44% | 16% | 0% | 54% | 23% | 11% | 12% | 65% | 22% | 11% | 2% | 46% | 37% | 15% | 3% | 42% | 37% | 20% | 0% | 53% | 39% | 8% | 0% |
| SUBTOTAL POS | 475 | | | | 290 | | | | 679 | | | | 314 | | | | 165 | | | | 526 | | | |
| SUBTOTAL SOL | 564 | | | | 377 | | | | 775 | | | | 380 | | | | 208 | | | | 577 | | | |
| | 19,58% | | | | 13,09% | | | | 26,90% | | | | 13,19% | | | | 7,22% | | | | 20,03% | | | |

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|--------------------------|-------------|
| TOTAL Solicitudes | 2881 |
|--------------------------|-------------|

| | | |
|------------------------|-------------|--------|
| TOTAL Positivas | 2449 | 85,01% |
| TOTAL Negativas | 359 | 12,46% |
| TOTAL Proceso | 73 | 2,53% |

Año 2019

Estadísticas de Préstamo Interbibliotecario. Tiempo de Recepción de Préstamos

Agregado anual de peticiones por universidad y tiempo de recepción



- 1. 0-2 días
- 2. 3-5 días
- 3. 6-10 días
- 4. 11-15 días
- 5. 16-20 días
- 6. Más de 20 días

| | UAH | | | | | | UAM | | | | | | UC3M | | | | | | UNED | | | | | | UPM | | | | | | URJC | | | | | | | | |
|---------------------|--------|-----|----|----|----|----|--------|-----|----|----|----|----|--------|-----|----|----|----|----|--------|-----|----|----|----|----|-----|-------|----|----|----|----|------|-----|--------|----|----|----|--|--|--|
| | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | | | |
| UAH | | | | | | | 10 | 40 | 3 | 2 | 0 | 0 | 67 | 17 | 1 | 0 | 2 | 1 | 19 | 16 | 1 | 0 | 0 | 0 | 9 | 2 | 0 | 0 | 0 | 0 | 31 | 14 | 0 | 0 | 0 | 0 | | | |
| UAM | 27 | 53 | 1 | 0 | 0 | 0 | | | | | | | 80 | 90 | 4 | 0 | 0 | 0 | 14 | 40 | 5 | 1 | 0 | 0 | 8 | 16 | 0 | 0 | 0 | 0 | 39 | 66 | 2 | 1 | 0 | 0 | | | |
| UC3M | 44 | 18 | 0 | 0 | 0 | 0 | 2 | 43 | 4 | 0 | 1 | 0 | | | | | | | 28 | 16 | 1 | 0 | 0 | 0 | 18 | 6 | 0 | 0 | 0 | 0 | 47 | 19 | 0 | 0 | 0 | 0 | | | |
| UNED | 27 | 25 | 3 | 0 | 0 | 0 | 20 | 49 | 7 | 0 | 0 | 0 | 93 | 59 | 11 | 0 | 0 | 0 | | | | | | | 12 | 8 | 0 | 0 | 0 | 0 | 45 | 11 | 3 | 0 | 0 | 0 | | | |
| UPM | 1 | 11 | 1 | 0 | 0 | 0 | 0 | 8 | 1 | 0 | 0 | 0 | 3 | 30 | 2 | 0 | 0 | 0 | 0 | 15 | 1 | 0 | 1 | 0 | | | | | | | 0 | 23 | 0 | 0 | 0 | 0 | | | |
| URJC | 1 | 12 | 1 | 0 | 0 | 0 | 0 | 9 | 4 | 0 | 0 | 0 | 3 | 36 | 4 | 0 | 0 | 2 | 1 | 12 | 2 | 1 | 0 | 0 | 0 | 7 | 2 | 0 | 0 | 0 | | | | | | | | | |
| | 100 | 119 | 6 | 0 | 0 | 0 | 32 | 149 | 19 | 2 | 1 | 0 | 246 | 232 | 22 | 0 | 2 | 3 | 62 | 99 | 10 | 2 | 1 | 0 | 47 | 39 | 2 | 0 | 0 | 0 | 162 | 133 | 5 | 1 | 0 | 0 | | | |
| | 44% | 53% | 3% | 0% | 0% | 0% | 16% | 73% | 9% | 1% | 0% | 0% | 49% | 46% | 4% | 0% | 0% | 1% | 36% | 57% | 6% | 1% | 1% | 0% | 53% | 44% | 2% | 0% | 0% | 0% | 53% | 44% | 2% | 0% | 0% | 1% | | | |
| SUBTOTAL SOL | 225 | | | | | | 203 | | | | | | 505 | | | | | | 174 | | | | | | | 88 | | | | | | | 303 | | | | | | |
| | 15,02% | | | | | | 19,55% | | | | | | 33,71% | | | | | | 11,62% | | | | | | | 5,87% | | | | | | | 20,23% | | | | | | |

| | |
|--------------------------|------------|
| TOTAL | 1498 |
| TOTAL Intervalo 1 | 649 43,32% |
| TOTAL Intervalo 2 | 771 51,47% |
| TOTAL Intervalo 3 | 64 4,27% |
| TOTAL Intervalo 4 | 5 0,33% |
| TOTAL Intervalo 5 | 4 0,27% |
| TOTAL Intervalo 6 | 5 0,33% |

| | 1 | 2 | 3 | 4 | 5 | 6 | TOTAL |
|--------------|--------|--------|-------|-------|-------|-------|-------|
| UAH | 100 | 119 | 6 | 0 | 0 | 0 | 225 |
| UAM | 32 | 149 | 19 | 2 | 1 | 0 | 203 |
| UC3M | 246 | 232 | 22 | 0 | 2 | 3 | 505 |
| UNED | 62 | 99 | 10 | 2 | 1 | 0 | 174 |
| UPM | 47 | 39 | 2 | 0 | 0 | 0 | 88 |
| URJC | 162 | 133 | 5 | 1 | 0 | 2 | 303 |
| TOTAL | 649 | 771 | 64 | 5 | 4 | 5 | 1498 |
| | 43,32% | 51,47% | 4,27% | 0,33% | 0,27% | 0,33% | |

Año 2019

Estadísticas de Préstamo Interbibliotecario. Tiempo Recepción Respuestas Negativas

Agregado anual de peticiones por universidad y tiempo de recepción

- 1. 0-2 días
- 2. 3-5 días
- 3. 6-10 días
- 4. 11-15 días
- 5. 16-20 días
- 6. Más de 20 días



| | UAH | | | | | | UAM | | | | | | UC3M | | | | | | UNED | | | | | | UPM | | | | | | URJC | | | | | | |
|---------------------|--------|----|----|----|----|----|--------|-----|----|----|----|----|--------|-----|----|----|----|----|--------|-----|----|----|----|----|--------|-----|----|----|----|----|--------|-----|----|----|----|----|----|
| | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | |
| UAH | | | | | | | 13 | 0 | 0 | 0 | 0 | 0 | 14 | 0 | 0 | 0 | 0 | 0 | 11 | 1 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | |
| UAM | 28 | 1 | 0 | 0 | 0 | 0 | | | | | | | 21 | 1 | 0 | 0 | 0 | 0 | 12 | 5 | 0 | 0 | 0 | 0 | 21 | 2 | 1 | 0 | 0 | 0 | 17 | 0 | 0 | 0 | 0 | 0 | |
| UC3M | 25 | 0 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 0 | 0 | 0 | | | | | | | 12 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 12 | 0 | 0 | 0 | 0 | 0 | |
| UNED | 13 | 4 | 3 | 2 | 0 | 0 | 4 | 5 | 0 | 0 | 0 | 0 | 17 | 7 | 1 | 0 | 0 | 0 | | | | | | | 4 | 1 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | |
| UPM | 5 | 1 | 0 | 0 | 0 | 0 | 3 | 1 | 0 | 0 | 0 | 0 | 13 | 0 | 1 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 7 | | | | | | 5 | 0 | 0 | 0 | 0 | 0 | |
| URJC | 7 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 6 | 1 | 0 | 0 | 0 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| | 78 | 6 | 3 | 2 | 0 | 0 | 35 | 6 | 0 | 0 | 0 | 0 | 71 | 9 | 2 | 0 | 0 | 0 | 42 | 6 | 1 | 0 | 0 | 0 | 7 | 38 | 3 | 1 | 0 | 0 | 0 | 48 | 0 | 0 | 0 | 0 | 0 |
| | 88% | 7% | 3% | 2% | 0% | 0% | 85% | 15% | 0% | 0% | 0% | 0% | 87% | 11% | 2% | 0% | 0% | 0% | 75% | 11% | 2% | 0% | 0% | 0% | 13% | 90% | 7% | 2% | 0% | 0% | 0% | 98% | 0% | 0% | 0% | 0% | 0% |
| SUBTOTAL SOL | 89 | | | | | | 41 | | | | | | 82 | | | | | | 56 | | | | | | 42 | | | | | | 49 | | | | | | |
| | 24,79% | | | | | | 11,42% | | | | | | 22,84% | | | | | | 15,60% | | | | | | 11,70% | | | | | | 13,65% | | | | | | |

| | |
|--------------------------|------------|
| TOTAL | 369 |
| TOTAL Intervalo 1 | 312 86,91% |
| TOTAL Intervalo 2 | 30 8,36% |
| TOTAL Intervalo 3 | 7 1,95% |
| TOTAL Intervalo 4 | 2 0,56% |
| TOTAL Intervalo 5 | 0 0,00% |
| TOTAL Intervalo 6 | 8 2,23% |

| | 1 | 2 | 3 | 4 | 5 | 6 | TOTAL |
|--------------|--------|-------|-------|-------|-------|-------|-------|
| UAH | 78 | 6 | 3 | 2 | 0 | 0 | 89 |
| UAM | 35 | 6 | 0 | 0 | 0 | 0 | 41 |
| UC3M | 71 | 9 | 2 | 0 | 0 | 0 | 82 |
| UNED | 42 | 6 | 1 | 0 | 0 | 7 | 56 |
| UPM | 38 | 3 | 1 | 0 | 0 | 0 | 42 |
| URJC | 48 | 0 | 0 | 0 | 0 | 1 | 49 |
| TOTAL | 312 | 30 | 7 | 2 | 0 | 8 | 369 |
| | 86,91% | 8,36% | 1,95% | 0,56% | 0,00% | 2,23% | |

Año 2019

Estadísticas de Préstamo Interbibliotecario. Tiempo de Tramitación de Copias

Agregado anual de peticiones por universidad y tiempo de tramitación



- 1. 0-2 días
- 2. 3-5 días
- 3. 6-10 días
- 4. 11-15 días
- 5. 16-20 días
- 6. Más de 20 días

| | UAH | | | | | | UAM | | | | | | UC3M | | | | | | UNED | | | | | | UPM | | | | | | URJC | | | | | |
|---------------------|--------|----|----|----|----|----|--------|----|----|----|----|----|--------|----|----|----|----|----|--------|-----|----|----|----|----|--------|----|----|----|----|----|-------|----|----|----|----|----|
| | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 |
| UAH | | | | | | | 68 | 1 | 0 | 0 | 0 | 0 | 79 | 0 | 0 | 0 | 0 | 0 | 69 | 3 | 0 | 3 | 1 | 0 | 30 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0 |
| UAM | 21 | 0 | 0 | 0 | 0 | 0 | | | | | | | 39 | 0 | 0 | 0 | 0 | 0 | 20 | 3 | 0 | 0 | 0 | 0 | 14 | 0 | 1 | 1 | 0 | 0 | 7 | 0 | 0 | 0 | 0 | 0 |
| UC3M | 20 | 0 | 0 | 0 | 0 | 0 | 39 | 0 | 0 | 0 | 0 | 0 | | | | | | | 48 | 6 | 0 | 0 | 0 | 0 | 36 | 2 | 0 | 0 | 0 | 0 | 1 | 7 | 0 | 1 | 0 | 0 |
| UNED | 15 | 1 | 0 | 0 | 0 | 0 | 68 | 2 | 0 | 0 | 0 | 0 | 46 | 0 | 0 | 0 | 0 | 0 | | | | | | | 6 | 1 | 0 | 0 | 0 | 0 | 10 | 1 | 0 | 0 | 0 | 0 |
| UPM | 18 | 0 | 0 | 0 | 0 | 0 | 24 | 0 | 0 | 0 | 0 | 0 | 22 | 0 | 0 | 0 | 0 | 0 | 8 | 1 | 0 | 0 | 0 | 0 | | | | | | | 5 | 0 | 1 | 0 | 0 | 0 |
| URJC | 36 | 1 | 0 | 0 | 0 | 0 | 89 | 1 | 0 | 0 | 0 | 0 | 32 | 0 | 0 | 0 | 0 | 0 | 37 | 7 | 0 | 0 | 0 | 0 | 40 | 1 | 1 | 0 | 0 | 0 | | | | | | |
| | 110 | 2 | 0 | 0 | 0 | 0 | 288 | 4 | 0 | 0 | 0 | 0 | 218 | 0 | 0 | 0 | 0 | 0 | 182 | 20 | 0 | 3 | 1 | 0 | 126 | 4 | 2 | 1 | 0 | 1 | 35 | 1 | 2 | 0 | 0 | 0 |
| | 98% | 2% | 0% | 0% | 0% | 0% | 99% | 1% | 0% | 0% | 0% | 0% | 100% | 0% | 0% | 0% | 0% | 0% | 88% | 10% | 0% | 1% | 0% | 0% | 94% | 3% | 1% | 1% | 0% | 1% | 92% | 3% | 5% | 0% | 0% | 0% |
| SUBTOTAL SOL | 112 | | | | | | 292 | | | | | | 218 | | | | | | 206 | | | | | | 134 | | | | | | 38 | | | | | |
| | 11.20% | | | | | | 29.20% | | | | | | 21.80% | | | | | | 20.60% | | | | | | 13.40% | | | | | | 3.80% | | | | | |

| | |
|--------------------------|-------------|
| TOTAL | 1000 |
| TOTAL Intervalo 1 | 959 95,90% |
| TOTAL Intervalo 2 | 31 3,10% |
| TOTAL Intervalo 3 | 4 0,40% |
| TOTAL Intervalo 4 | 4 0,40% |
| TOTAL Intervalo 5 | 1 0,10% |
| TOTAL Intervalo 6 | 1 0,10% |

| | 1 | 2 | 3 | 4 | 5 | 6 | TOTAL |
|--------------|------------|-----------|----------|----------|----------|----------|-------------|
| UAH | 110 | 2 | 0 | 0 | 0 | 0 | 112 |
| UAM | 288 | 4 | 0 | 0 | 0 | 0 | 292 |
| UC3M | 218 | 0 | 0 | 0 | 0 | 0 | 218 |
| UNED | 182 | 20 | 0 | 3 | 1 | 0 | 206 |
| UPM | 126 | 4 | 2 | 1 | 0 | 1 | 134 |
| URJC | 35 | 1 | 2 | 0 | 0 | 0 | 38 |
| TOTAL | 959 | 31 | 4 | 4 | 1 | 1 | 1000 |
| | 95,90% | 3,10% | 0,40% | 0,40% | 0,10% | 0,10% | |

Año 2019

Estadísticas de Préstamo Interbibliotecario como Suministradora

Agregado anual de peticiones por universidad y estado

1. Solicitudes Positivas:

P: Préstamo, solicitud de libros o monografías

F: Fotocopias, solicitud de fotocopias de artículos o de capítulos de libros

2. Solicitudes Negativas

3. En proceso



| | UAH | | | | UAM | | | | UC3M | | | | UNED | | | | UPM | | | | URJC | | | |
|-------------|-----|----|----|---|-----|----|----|---|------|----|----|---|------|----|----|---|-----|----|----|---|------|----|---|---|
| | 1 | | 2 | | 1 | | 2 | | 1 | | 2 | | 1 | | 2 | | 1 | | 1 | | 2 | | 3 | |
| | P | F | | | P | F | | | P | F | | | P | F | | | P | F | | | P | F | | |
| UAH | | | | | 80 | 69 | 19 | 2 | 62 | 79 | 24 | 0 | 55 | 76 | 20 | 0 | 16 | 30 | 7 | 0 | 16 | 6 | 5 | 0 |
| UAM | 64 | 21 | 14 | 0 | | | | | 80 | 39 | 12 | 0 | 88 | 23 | 9 | 0 | 12 | 16 | 5 | 0 | 20 | 7 | 4 | 0 |
| UC3M | 92 | 20 | 15 | 0 | 122 | 39 | 12 | 0 | | | | | 162 | 54 | 19 | 0 | 39 | 39 | 15 | 0 | 46 | 8 | 4 | 0 |
| UNED | 38 | 16 | 13 | 0 | 61 | 70 | 15 | 2 | 49 | 46 | 14 | 1 | | | | | 24 | 7 | 4 | 0 | 17 | 11 | 3 | 0 |
| UPM | 11 | 18 | 7 | 0 | 24 | 24 | 19 | 2 | 24 | 22 | 4 | 0 | 20 | 9 | 5 | 0 | | | | | 9 | 6 | 2 | 0 |
| URJC | 53 | 37 | 6 | 0 | 116 | 90 | 18 | 0 | 74 | 32 | 13 | 0 | 73 | 44 | 9 | 2 | 29 | 42 | 6 | 0 | | | | |

| | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------------|--------|-----|-----|----|--------|-----|-----|----|--------|-----|-----|----|--------|-----|----|----|--------|-----|-----|----|-------|-----|-----|----|
| | 258 | 112 | 55 | 0 | 403 | 292 | 83 | 6 | 289 | 218 | 67 | 1 | 398 | 206 | 62 | 2 | 120 | 134 | 37 | 0 | 108 | 38 | 18 | 0 |
| | 61% | 26% | 13% | 0% | 51% | 37% | 11% | 1% | 50% | 38% | 12% | 0% | 60% | 31% | 9% | 0% | 41% | 46% | 13% | 0% | 66% | 23% | 11% | 0% |
| SUBTOTAL POS | 370 | | | | 695 | | | | 507 | | | | 604 | | | | 254 | | | | 146 | | | |
| SUBTOTAL SOL | 425 | | | | 784 | | | | 575 | | | | 668 | | | | 291 | | | | 164 | | | |
| | 14,62% | | | | 26,97% | | | | 19,78% | | | | 22,98% | | | | 10,01% | | | | 5,64% | | | |

| | |
|--------------------------|-------------|
| TOTAL Solicitudes | 2907 |
|--------------------------|-------------|

| | | |
|------------------------|-------------|--------|
| TOTAL Positivas | 2576 | 88,61% |
| TOTAL Negativas | 322 | 11,08% |
| TOTAL Proceso | 9 | 0,31% |

Año 2019

Estadísticas de Préstamo Interbibliotecario. Tiempo de Tramitación de Préstamos

Agregado anual de peticiones por universidad y tiempo de tramitación



- 1. 0-2 días
- 2. 3-5 días
- 3. 6-10 días
- 4. 11-15 días
- 5. 16-20 días
- 6. Más de 20 días

| | UAH | | | | | | UAM | | | | | | UC3M | | | | | | UNED | | | | | | UPM | | | | | | URJC | | | | | | | | |
|---------------------|--------|----|----|----|----|----|--------|----|----|----|----|----|--------|----|----|----|----|----|--------|----|----|----|----|----|-----|-------|----|----|----|----|------|-----|-------|----|----|----|--|--|--|
| | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | | | |
| UAH | | | | | | | 79 | 1 | 0 | 0 | 0 | 0 | 61 | 1 | 0 | 0 | 0 | 0 | 49 | 6 | 0 | 0 | 0 | 0 | 15 | 0 | 1 | 0 | 0 | 0 | 14 | 2 | 0 | 0 | 0 | 0 | | | |
| UAM | 63 | 0 | 1 | 0 | 0 | 0 | | | | | | | 79 | 1 | 0 | 0 | 0 | 0 | 83 | 2 | 2 | 1 | 0 | 0 | 12 | 0 | 0 | 0 | 0 | 0 | 18 | 2 | 0 | 0 | 0 | 0 | | | |
| UC3M | 87 | 4 | 0 | 0 | 0 | 1 | 121 | 1 | 0 | 0 | 0 | 0 | | | | | | | 151 | 11 | 0 | 0 | 0 | 0 | 35 | 4 | 0 | 0 | 0 | 0 | 38 | 8 | 0 | 0 | 0 | 0 | | | |
| UNED | 38 | 0 | 0 | 0 | 0 | 0 | 58 | 2 | 1 | 0 | 0 | 0 | 48 | 0 | 1 | 0 | 0 | 0 | | | | | | | 20 | 1 | 2 | 0 | 1 | 0 | 13 | 3 | 0 | 1 | 0 | 0 | | | |
| UPM | 11 | 0 | 0 | 0 | 0 | 0 | 23 | 1 | 0 | 0 | 0 | 0 | 24 | 0 | 0 | 0 | 0 | 0 | 20 | 0 | 0 | 0 | 0 | 0 | | | | | | | 5 | 4 | 0 | 0 | 0 | 0 | | | |
| URJC | 53 | 0 | 0 | 0 | 0 | 0 | 115 | 1 | 0 | 0 | 0 | 0 | 74 | 0 | 0 | 0 | 0 | 0 | 72 | 1 | 0 | 0 | 0 | 0 | 28 | 1 | 0 | 0 | 0 | 0 | | | | | | | | | |
| | 252 | 4 | 1 | 0 | 0 | 1 | 396 | 6 | 1 | 0 | 0 | 0 | 286 | 2 | 1 | 0 | 0 | 0 | 375 | 20 | 2 | 1 | 0 | 0 | 110 | 6 | 3 | 0 | 1 | 0 | 88 | 19 | 0 | 1 | 0 | 0 | | | |
| | 98% | 2% | 0% | 0% | 0% | 0% | 98% | 1% | 0% | 0% | 0% | 0% | 99% | 1% | 0% | 0% | 0% | 0% | 94% | 5% | 1% | 0% | 0% | 0% | 92% | 5% | 3% | 0% | 1% | 0% | 81% | 18% | 0% | 1% | 0% | 0% | | | |
| SUBTOTAL SOL | 258 | | | | | | 403 | | | | | | 289 | | | | | | 398 | | | | | | | 120 | | | | | | | 108 | | | | | | |
| | 16,37% | | | | | | 25,57% | | | | | | 18,34% | | | | | | 25,25% | | | | | | | 7,61% | | | | | | | 6,85% | | | | | | |

| | |
|--------------------------|-------------|
| TOTAL | 1576 |
| TOTAL Intervalo 1 | 1507 95,62% |
| TOTAL Intervalo 2 | 57 3,62% |
| TOTAL Intervalo 3 | 8 0,51% |
| TOTAL Intervalo 4 | 2 0,13% |
| TOTAL Intervalo 5 | 1 0,06% |
| TOTAL Intervalo 6 | 1 0,06% |

| | 1 | 2 | 3 | 4 | 5 | 6 | TOTAL |
|--------------|--------|-------|-------|-------|-------|-------|-------|
| UAH | 252 | 4 | 1 | 0 | 0 | 1 | 258 |
| UAM | 396 | 6 | 1 | 0 | 0 | 0 | 403 |
| UC3M | 286 | 2 | 1 | 0 | 0 | 0 | 289 |
| UNED | 375 | 20 | 2 | 1 | 0 | 0 | 398 |
| UPM | 110 | 6 | 3 | 0 | 1 | 0 | 120 |
| URJC | 88 | 19 | 0 | 1 | 0 | 0 | 108 |
| TOTAL | 1507 | 57 | 8 | 2 | 1 | 1 | 1576 |
| | 95,62% | 3,62% | 0,51% | 0,13% | 0,06% | 0,06% | |

Año 2019

Estadísticas de Préstamo Interbibliotecario. Tiempo Tramitación Respuestas Negativas

Agregado anual de peticiones por universidad y tiempo de tramitación



- 1. 0-2 días
- 2. 3-5 días
- 3. 6-10 días
- 4. 11-15 días
- 5. 16-20 días
- 6. Más de 20 días

| | UAH | | | | | | UAM | | | | | | UC3M | | | | | | UNED | | | | | | UPM | | | | | | URJC | | | | | |
|---------------------|-----------|----|----|----|----|----|-----------|----|----|----|----|----|-----------|----|----|----|----|----|-----------|-----|----|----|----|----|-----------|----|----|----|----|----|-----------|----|----|----|----|----|
| | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 |
| UAH | | | | | | | 19 | 0 | 0 | 0 | 0 | 0 | 24 | 0 | 0 | 0 | 0 | 0 | 14 | 3 | 1 | 1 | 0 | 1 | 7 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 |
| UAM | 13 | 0 | 1 | 0 | 0 | 0 | | | | | | | 12 | 0 | 0 | 0 | 0 | 0 | 7 | 1 | 1 | 0 | 0 | 0 | 4 | 0 | 1 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 |
| UC3M | 15 | 0 | 0 | 0 | 0 | 0 | 12 | 0 | 0 | 0 | 0 | 0 | | | | | | | 17 | 1 | 1 | 0 | 0 | 0 | 14 | 0 | 1 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 |
| UNED | 13 | 0 | 0 | 0 | 0 | 0 | 13 | 2 | 0 | 0 | 0 | 0 | 14 | 0 | 0 | 0 | 0 | 0 | | | | | | | 4 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 |
| UPM | 7 | 0 | 0 | 0 | 0 | 0 | 19 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 4 | 1 | 0 | 0 | 0 | 0 | | | | | | | 2 | 0 | 0 | 0 | 0 | 0 |
| URJC | 6 | 0 | 0 | 0 | 0 | 0 | 18 | 0 | 0 | 0 | 0 | 0 | 13 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | | | | | | |
| | 54 | 0 | 1 | 0 | 0 | 0 | 81 | 2 | 0 | 0 | 0 | 0 | 67 | 0 | 0 | 0 | 0 | 0 | 51 | 6 | 3 | 1 | 0 | 1 | 35 | 0 | 2 | 0 | 0 | 0 | 18 | 0 | 0 | 0 | 0 | 0 |
| | 98% | 0% | 2% | 0% | 0% | 0% | 98% | 2% | 0% | 0% | 0% | 0% | 100% | 0% | 0% | 0% | 0% | 0% | 82% | 10% | 5% | 2% | 0% | 2% | 95% | 0% | 5% | 0% | 0% | 0% | 100% | 0% | 0% | 0% | 0% | 0% |
| SUBTOTAL SOL | 55 | | | | | | 83 | | | | | | 67 | | | | | | 62 | | | | | | 37 | | | | | | 18 | | | | | |
| | 17,08% | | | | | | 25,78% | | | | | | 20,81% | | | | | | 19,25% | | | | | | 11,49% | | | | | | 5,59% | | | | | |

| | |
|--------------------------|-------------------|
| TOTAL | 322 |
| TOTAL Intervalo 1 | 306 95,03% |
| TOTAL Intervalo 2 | 8 2,48% |
| TOTAL Intervalo 3 | 6 1,86% |
| TOTAL Intervalo 4 | 1 0,31% |
| TOTAL Intervalo 5 | 0 0,00% |
| TOTAL Intervalo 6 | 1 0,31% |

| | 1 | 2 | 3 | 4 | 5 | 6 | TOTAL |
|--------------|------------|----------|----------|----------|----------|----------|------------|
| UAH | 54 | 0 | 1 | 0 | 0 | 0 | 55 |
| UAM | 81 | 2 | 0 | 0 | 0 | 0 | 83 |
| UC3M | 67 | 0 | 0 | 0 | 0 | 0 | 67 |
| UNED | 51 | 6 | 3 | 1 | 0 | 1 | 62 |
| UPM | 35 | 0 | 2 | 0 | 0 | 0 | 37 |
| URJC | 18 | 0 | 0 | 0 | 0 | 0 | 18 |
| TOTAL | 306 | 8 | 6 | 1 | 0 | 1 | 322 |
| | 95,03% | 2,48% | 1,86% | 0,31% | 0,00% | 0,31% | |